2008 JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY MBA

CODE NO: R5-410-MBA NR-R5 M.B.A. IV SEMESTER REGULAR EXAMINATIONS, APR/MAY 2008

MANAGEMENT OF CHANGE

Time: 3 hours Marks: 60

Answer any FIVE Questions All Questions carry equal marks ?????

1. Define transformation? How can you create conducive environment for transformation.

2. What are systems diagramming? Explain various techniques that are employed in the intervention strategy model.

3. What is systems behaviour? How is it different from system autonomy?

4. Explain in detail the learning cycle of an individual and an organisation.

5. Discuss any two models of organisational development and cite suitable case example.

6. List out the legal changes in the frame work of the collective bargaining.

7. What are the different issues involved in a team. Explain each of them with examples.

8. What is meant by a team Psychological contract? What are its advantages and disadvantages?