## **Windows System Administrator Interview Questions**

- 1. What is an IP address?
- 2. What is a subnet mask?
- 3. What is ARP?
- 4. What is ARP Cache Poisoning?
- 5. What is the ANDing process?
- 6. What is a default gateway? What happens if I don't have one?
- 7. Can a workstation computer be configured to browse the Internet and yet NOT have a default gateway?
- 8. What is a subnet?
- 9. What is APIPA?
- 10. What is an RFC? Name a few if possible (not necessarily the numbers, just the ideas behind them)
- 11. What is RFC 1918?
- 12. What is CIDR?
- 13. You have the following Network ID: 192.115.103.64/27. What is the IP range for your network?
- 14. You have the following Network ID: 131.112.0.0. You need at least 500 hosts per network.
- 15. How many networks can you create? What subnet mask will you use?
- 16. You need to view at network traffic. What will you use? Name a few tools
- 17. How do I know the path that a packet takes to the destination?
- 18. What does the ping 192.168.0.1 I 1000 n 100 command do?
- 19. What is DHCP? What are the benefits and drawbacks of using it?
- 20. Describe the steps taken by the client and DHCP server in order to obtain an IP address.
- 21. What is the DHCPNACK and when do I get one? Name 2 scenarios.
- 22. What ports are used by DHCP and the DHCP clients?
- 23. Describe the process of installing a DHCP server in an AD infrastructure.
- 24. What is DHCPINFORM?
- 25. Describe the integration between DHCP and DNS.
- 26. What options in DHCP do you regularly use for an MS network?
- 27. What are User Classes and Vendor Classes in DHCP?
- 28. How do I configure a client machine to use a specific User Class?
- 29. What is the BOOTP protocol used for, where might you find it in Windows network infrastructure?
- 30. DNS zones describe the differences between the 4 types.
- 31. DNS record types describe the most important ones.
- 32. Describe the process of working with an external domain name
- 33. Describe the importance of DNS to AD.
- 34. Describe a few methods of finding an MX record for a remote domain on the Internet.
- 35. What does "Disable Recursion" in DNS mean?
- 36. What could cause the Forwarders and Root Hints to be grayed out?
- 37. What is a "Single Label domain name" and what sort of issues can it cause?
- 38. What is the "in-addr.arpa" zone used for?
- 39. What are the requirements from DNS to support AD?
- 40. How do you manually create SRV records in DNS?
- 41. Name 3 benefits of using AD-integrated zones.
- 42. What are the benefits of using Windows 2003 DNS when using AD-integrated zones?
- 43. You installed a new AD domain and the new (and first) DC has not registered its SRV records in DNS. Name a few possible causes.

- 44. What are the benefits and scenarios of using Stub zones?
- 45. What are the benefits and scenarios of using Conditional Forwarding?
- 46. What are the differences between Windows Clustering, Network Load Balancing and Round Robin, and scenarios for each use?
- 47. How do I work with the Host Name Cache on a Client Computer?
- 48. How do I clear the DNS cache on the DNS server?
- 49. What is the 224.0.1.24 address used for?
- 50. What is WINS and when do we use it?
- 51. Can you have a Microsoft-based network without any WINS server on it? What are the "considerations" regarding not using WINS?
- 52. Describe the differences between WINS push and pull replications.
- 53. What is the difference between tombstoning a WINS record and simply deleting it?
- 54. Name the NetBIOS names you might expect from a Windows 2003 DC that is registered in WINS.
- 55. Describe the role of the Routing Table on a Host and on a Router.
- 56. What are Routing Protocols? Why do we need them? Name a few.
- 57. What are Router Interfaces? What types can they be?
- 58. In Windows 2003 Routing, what are the interface filters?
- 59. What is NAT?
- 60. What is the real difference between NAT and PAT?
- 61. How do you configure NAT on Windows 2003?
- 62. How do you allow inbound traffic for specific hosts on Windows 2003 NAT?
- 63. What is VPN? What types of VPN does Windows 2000 and beyond work with natively?
- 64. What is IAS? In what scenarios do we use it?
- 65. What's the difference between Mixed mode and Native mode in AD when dealing with RRAS?
- 66. What is the "RAS and IAS" group in AD?
- 67. What are Conditions and Profile in RRAS Policies?
- 68. What types or authentication can a Windows 2003 based RRAS work with?
- 69. How does SSL work?
- 70. How does IPSec work?
- 71. How do I deploy IPSec for a large number of computers?
- 72. What types of authentication can IPSec use?
- 73. What is PFS (Perfect Forward Secrecy) in IPSec?
- 74. How do I monitor IPSec?
- 75. Looking at IPSec-encrypted traffic with a sniffer. What packet types do I see?
- 76. What can you do with NETSH?
- 77. How do I look at the open ports on my machine?
- 78. What is Active Directory?
- 79. What is LDAP?
- 80. Can you connect Active Directory to other 3rd-party Directory Services? Name a few options.
- 81. Where is the AD database held? What other folders are related to AD?
- 82. What is the SYSVOL folder?
- 83. Name the AD NCs and replication issues for each NC.
- 84. What are application partitions? When do I use them?
- 85. How do you create a new application partition?
- 86. How do you view replication properties for AD partitions and DCs?
- 87. What is the Global Catalog?
- 88. How do you view all the GCs in the forest?

- 89. Why not make all DCs in a large forest as GCs?
- 90. Trying to look at the Schema, how can I do that?
- 91. What are the Support Tools? Why do I need them?
- 92. What is LDP? What is REPLMON? What is ADSIEDIT? What is NETDOM? What is REPADMIN?
- 93. What are sites? What are they used for?
- 94. What's the difference between a site link's schedule and interval?
- 95. What is the KCC?
- 96. What is the ISTG? Who has that role by default?
- 97. What are the requirements for installing AD on a new server?
- 98. What can you do to promote a server to DC if you're in a remote location with slow WAN link?
- 99. How can you forcibly remove AD from a server, and what do you do later? o Can I get user passwords from the AD database?
- 100. What tool would I use to try to grab security related packets from the wire?
- 101. Name some OU Design Considerations.
- 102. What is tombstone lifetime attribute?
- 103. What do you do to install a new Windows 2003 DC in a Windows 2000 AD?
- 104. What do you do to install a new Windows 2003 R2 DC in a Windows 2003 AD?
- 105. How would you find all users that have not logged on since last month?
- 106. What are the DS\* commands?
- 107. What's the difference between LDIFDE and CSVDE? Usage considerations?
- 108. What are the FSMO roles? Who has them by default? What happens when each one fails?
- 109. What FSMO placement considerations do you know of?
- 110. I want to look at the RID allocation table for a DC. What do I do?
- 111. What's the difference between transferring a FSMO role and seizing one? Which one should you NOT seize? Why?
- 112. How do you configure a "stand-by operation master" for any of the roles?
- 113. How do you backup AD?
- 114. How do you restore AD?
- 115. How do you change the DS Restore admin password?
- 116. Why can't you restore a DC that was backed up 4 months ago?
- 117. What are GPOs?
- 118. What is the order in which GPOs are applied?
- 119. Name a few benefits of using GPMC.
- 120. What are the GPC and the GPT? Where can I find them?
- 121. What are GPO links? What special things can I do to them?
- 122. What can I do to prevent inheritance from above?
- 123. How can I override blocking of inheritance?
- How can you determine what GPO was and was not applied for a user? Name a few ways to do that.
- 125. A user claims he did not receive a GPO, yet his user and computer accounts are in the right OU, and everyone else there gets the GPO. What will you look for?
- 126. Name a few differences in Vista GPOs.
- 127. Name some GPO settings in the computer and user parts.
- 128. What are Administrative Templates?
- 129. What's the difference between Software Publishing and Assigning?
- 130. Can I deploy non-MSI software with GPO?

- 131. You want to Standardize the Desktop Environments (wallpaper, My Documents, Start menu, printers etc.) on the computers in one department. How would you do that?
- 132. Tell me a bit about the Capabilities of Exchange Server.
- 133. What are the different Exchange 2003 versions?
- 134. What's the main differences between Exchange 5.5 and Exchange 2000/2003?
- 135. What are the major network infrastructure for installing Exchange 2003?
- 136. What is the latest Exchange 2003 Service Pack? Name a few changes in functionality in that SP.
- 137. What are the disk considerations when installing Exchange (RAID types, locations and so on).
- 138. You got a new HP DL380 (2U) server, dual Xeon, 4GB of RAM, 7 SAS disks, 64-bit. What do you do next to install Exchange 2003? (you have AD in place)
- 139. Why not install Exchange on the same machine as a DC?
- 140. How would you prepare the AD Schema in advance before installing Exchange?
- 141. What type or permissions do you need in order to install the first Exchange Server in a forest? And in a domain?
- 142. How would you verify that the Schema was actually updated?
- 143. What type of memory optimization changes could you do for Exchange 2003?
- 144. How would you check your Exchange configuration settings to see if they're right?
- 145. What are the Exchange management tools? How and where can you install them?
- 146. What types of permissions are configurable for Exchange?
- 147. How can you grant access for an administrator to access all mailboxes on a specific server?
- 148. What is the Send As permission?
- 149. What other management tools are used to manage and control Exchange 2003? Name the tools you'd use.
- 150. What are Exchange Recipient types? Name 5.
- 151. You created a mailbox for a user, yet the mailbox does not appear in ESM. Why?
- 152. You wanted to change mailbox access permissions for a mailbox, yet you see the SELF permission alone on the permissions list. Why?
- 153. What are Query Based Distribution groups?
- 154. What type of groups would you use when configuring distribution groups in a multiple domain forest?
- 155. Name a few configuration options for Exchange recipients.
- 156. What's the difference between Exchange 2003 Std. and Ent. editions when related to storage options and size?
- 157. Name a few configuration options related to mailbox stores.
- 158. What are System Public Folders? Where would you find them?
- 159. How would you plan and configure Public Folder redundancy?
- 160. How can you immediately stop PF replication?
- 161. How can you prevent PF referral across slow WAN links?
- 162. What types of PF management tools might you use?
- 163. What are the differences between Administrative Permissions and Client Permissions in PF?
- 164. How can you configure PF replication from the command prompt in Exchange 2003?
- 165. What are the message hygiene options you can use natively in Exchange 2003?
- 166. What are the configuration options in IMF?
- 167. What are virtual servers? When would you use more than one?
- 168. Name some of the SMTP Virtual Server configuration options.
- 169. What is a Mail Relay? Name a few known mail relay software or hardware options.

- 170. What is a Smart Host? Where would you configure it?
- 171. What are Routing Groups? When would you use them?
- 172. What are the types of Connectors you can use in Exchange?
- 173. What is the cost option in Exchange connectors?
- 174. What is the Link State Table? How would you view it?
- 175. How would you configure mail transfer security between 2 routing groups?
- 176. What is the Routing Group Master? Who holds that role?
- 177. Explain the configuration steps required to allow Exchange 2003 to send and ceive email from the Internet (consider a one-site multiple server scenario).
- 178. What is DS2MB?
- 179. What is Forms Based Authentication?
- 180. How would you configure OWA's settings on an Exchange server?
- 181. What is DSACCESS?
- 182. What are Recipient Policies?
- 183. How would you work with Multiple Recipient Policies?
- 184. What is the "issue" with trying to remove email addresses added by recipient policies? How would you fix that?
- 185. What is the RUS?
- 186. When would you need to manually create additional RUS?
- 187. What are Address Lists?
- 188. How would you modify the filter properties of one of the default address lists?
- 189. How can you create multiple GALs and allow the users to only see the one related to them?
- 190. What is a Front End server? In what scenarios would you use one?
- 191. What type of authentication is used on the front end servers?
- 192. When would you use NLB?
- 193. How would you achieve incoming mail redundancy?
- 194. What are the 4 types of Exchange backups?
- 195. What is the Dial-Tone server scenario?
- 196. When would you use offline backup?
- 197. How do you re-install Exchange on a server that has crashed but with AD intact?
- 198. What is the Dumpster?
- 199. What are the e00xxxxx.log files?
- 200. What is the e00.chk file?
- 201. What is Circular Logging? When would you use it?
- 202. What's the difference between Online and Offline defrag?
- 203. How would you know if it is time to perform an offline defrag of your Exchange stores?
- 204. How would you plan for, and perform the offline defrag?
- 205. What is the eseutil command?
- 206. What is the isinteg command?
- 207. How would you monitor Exchange's services and performance? Name 2 or 3 options.
- 208. Name all the client connection options in Exchange 2003.
- 209. What is Direct Push? What are the requirements to run it?
- 210. How would you remote wipe a PPC?
- 211. What are the issues with connecting Outlook from a remote computer to your mailbox?
- 212. How would you solve those issues? Name 2 or 3 methods
- 213. What is RPC over HTTP? What are the requirements to run it?
- 214. What is Cached Mode in OL2003/2007?

- 215. What are the benefits and "issues" when using cached mode? How would you tackle those issues?
- 216. What is S/MIME? What are the usage scenarios for S/MIME?
- 217. What are the IPSec usage scenarios for Exchange 2003?
- 218. How do you enable SSL on OWA?
- 219. What are the considerations for obtaining a digital certificate for SSL on Exchange?
- 220. Name a few 3rd-party CAs.
- 221. What do you need to consider when using a client-type AV software on an Exchange server?
- 222. What are the different clustering options in Exchange 2003? Which one would you choose and why?
- 223. What is FSB?
- 224. What are Vcore and Vi/o?
- 225. On what type of socket can you install a Pentium 4 CPU?
- 226. What is SMP?
- 227. Which Intel and AMD processors support SMP?
- 228. How do LGA sockets differ from PGA and SEC?
- 229. What is the difference between Pentium 4 and Pentium Core 2 Duo? Explain the new technology.
- 230. How does IRQ priority works?
- 231. What technology enables you to upgrade your computer's BIOS by simply using a software?
- 232. What happens if you dissemble the battery located on the Mother-Board?
- 233. How do L1, L2, and L3 work?
- 234. How should we install RAM on a Dual-Channel Motherboard?
- 235. What is the advantage of serial over parallel bus?
- 236. Is USB using serial or parallel bus? What about Firewire?
- 237. How much power is supplied to each USB port?
- 238. When should you change your bus-powered USB hub to a self-powered USB hub?
- 239. What is a UPS?
- 240. What is the difference between standby and online UPS?
- 241. What is LBA (in Hard-Disks)?
- 242. How many Hard Disks can you install on an E-IDE controller?
- 243. Can you configure two hard disks to use the Master setting on the same PC?
- 244. What is the difference between Narrow-SCSI and Wide-SCSI?
- 245. What is SAS?
- 246. What are the three main reasons for using RAID?
- 247. Is RAID 0 considered to be a redundant Solution? Why?
- 248. How many disks can be used for RAID 1?
- 249. How does RAID 5 work?
- 250. What is the smallest number of disks required for RAID5? What other types of RAID do you know?

## Here are a few more:

- 1. How will you find out the status of thousands of servers in your organization?
- 2. How would you find out the hardware configuration of the servers?
- 3. In a RAID 5, if two hard disks go down, will you still be able to recover data?
- 4. What are the common troubleshooting (remote) tools you have used?

- 5. what is a 'minidump'?
- 6. How would you enable kernel dump?
- 7. The computer policy is not applying what do you think could be the problem?
- 8. Name some differences between Windows Server 2003 and 2008?
- 9. A critical server is down but a user wants to access it urgently. How will you handle this situation?

## And yet some more:

- 1. Active Directory first appeared in which Operating System? (Ans: Windows 2000)
- 2. Name some differences between Windows 2000 and Windows Server 2003.
- 3. What are the different types of backups in Windows Server 2003?
- 4. Which service(s) does NetBiosName depend on?